

reservation and pass information

Reservations

A railpass or rail ticket will allow you to board a train, but will not guarantee you a seat. By making a reservation, you are ensured that you have a seat on a specific train at a specific time and date. Seat reservations can be purchased for most long distance trains, but not for some local trains. Often trains that require reservations include the cost of the reservation in the ticket price or passholder fare. All reservations are subject to availability.

Trains Requiring Reservations

Some InterCity and EuroCity trains – Trains that require reservations are designated with an “R” in the European timetables.

High-speed Trains – All require reservations, except ICE in Germany (though reservations are recommended).

Overnight and Hotel Trains – Advance reservations for sleepers or couchettes are always required.

Swiss Specialty Scenic Trains – Trains such as the Glacier Express, William Tell Express, GoldenPass, Bernina Express, and Chocolate Train require advance reservations.

Exceptions Worth Noting

Reservations are not necessary in – Switzerland (except for Scenic Trains) or Great Britain, due to frequent service.

Reservations cannot be made in North America for – Bulgaria, Greece, Portugal, Slovenia, Croatia or Romania. They can be made locally, if required.

Reservations for Eastern Europe – Can only be requested to/from major cities.

Cart service onboard



How To Make Your Train Reservations

From North America – Reserve through Rail Europe.

When to make reservations – Up to 9 months in advance for Eurostar™ and up to 90 days in advance for Thalys, Elipsos and most international TGV trains. All other train reservations can be made up to 60 days in advance. If possible, request reservations at time of pass or ticket purchase.

In Europe – Although it is strongly advised to make your train reservations in North America before you leave home, you may reserve at train stations in Europe, as late as the day of departure. We recommend that reservations be made at least 24 hours in advance, as space is subject to availability.

Train Reservation Fees

Standard seat reservations – \$11 and up per person, per train, depending on the type of accommodation, distance and ticket.

Courette reservations – Prices vary depending on type of accommodation.

Sleeper – Prices vary, depending on accommodation and distance traveled.

Rail 'n Drive Car Reservations

To reserve your car – Use Rail Europe or call Hertz or Avis directly.

When – At least 7 days prior to departure.

The fine print – Your credit card number is required to reserve your car. Confirm all terms, conditions and drop-off fees with rental agency at time of car reservations. Cars are subject to availability and the car rental companies reserve the right to not accept the car voucher without advance reservations.



Ordering Your Pass or Tickets

1. Call your travel agent or 1-888-438-RAIL. You may order online at www.raileurope.com.
Most passes are not available in Europe.
2. Be sure to have the following on hand:
 - ♦ Date of departure and first date of travel (either by train or car)
 - ♦ Credit card (American Express, Diners Club, Discover, MasterCard, Visa)
 - ♦ Your preferred class of travel – first or second
 - ♦ Full name as it appears on your passport
 - ♦ If making a reservation – smoking or non-smoking preferences, preferred date and time for travel
3. All orders are subject to a non-refundable US\$15 handling fee, which ensures your travel documents arrive in 2 business days. Rush order/overnight delivery is available for a US\$30 non-refundable handling fee. Point-to-point tickets are subject to an additional US \$7 handling fee.



Order passes and tickets
www.raileurope.com